

**PERSONAL INFORMATION**



**MICHELA RIMONDINI**

**📍 Clinical Psychology**  
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**ACTUAL POSITION**

October 2018 – present

**Associate Professor in Clinical Psychology**  
 University of Verona

March 2006 - present

**Clinical Psychologist**  
 USD of Clinical Psychology BR - University Hospital of Verona

**EDUCATION AND TRAINING**

February 1999

**Degree in Psychology - Overall score 110/110 e Lode.** Thesis on: "Processi emotivi e cognitivi in condizioni di isolamento sensoriale".  
 University of Bologna

January 2001

**Admission to the Italian Register of the Psychologists (No3827).**  
 Ordine degli Psicologi del Veneto

May-July 2003

**International Internship at the:**  
 New York University School of Medicine, Bellevue Hospital, New York.  
 Albert Ellis Institute, New York.  
 Drexel University, Philadelphia.  
 Boston Medical Center, Boston.  
 Harvard University of Boston, Boston.

January 2004

**PhD in Psychiatric and Psychological Sciences - Thesis on: "Psychiatric Interview. Evaluation of the effects of a communication skills training".**  
 University of Verona

January 2005

**Admission to the Italian Register of the Psychotherapists.**  
 Ordine degli Psicologi del Veneto

**SCIENTIFIC AND ACADEMIC ACTIVITIES**

2003-present

**Teaching and supervision**

- Lecture course on communication skills for undergraduate medical students , Medical School, University of Verona, Italy
- Lecture course on communication skills for postgraduate residents in different specialities, University of Verona, Medical School, Italy

- Lecture course at the Phd Course in Psychological and Psychiatric Sciences, University of Verona, Medical School, Italy
- Lecture course on communication skills in several Masters for different healthcare professions, University of Verona, Italy

### International Collaborations

- 2003-present Member of the WHO Collaborating Center of research and Training in Mental Health and Service Evaluation – University of Verona.
- 2003-present Member of the “Verona Network on Sequence Analysis” – European Association of Communication in Healthcare.  
<http://www.each.eu/research/r-activities/sigs/verona-coding-system/>
- 2005-2010 Member of the Teaching Committee – European Association of Communication in Healthcare  
<http://www.each.eu/teaching/>
- 2008- present Scientific Collaborator in the multicentric study “Get-up: Genetics, Endophenotypes, Treatment: Understanding early psychosis” Project TRUMPET: TRaining and Understanding of Service Models for Psychosis Early Treatment, Research Unit: Communication Skills.  
<http://trialsjournal.biomedcentral.com/articles/10.1186/1745-6215-13-73>
- 2009- present Scientific Collaborator in the multicentric European study (IT,UK,NL,BE)“Gulliver-Travelling into the heart of communication”.  
<https://www.ncbi.nlm.nih.gov/pubmed/21712353>
- 2012-present Scientific Collaborator in the multicentric study (34 European and extra countries) “Qualicopc-Quality and Costs of Primary Care in Europe” nel sottoprogetto “ Unit: GuliverII”.  
<http://www.nivel.nl/en/qualicopc>

### Research Interests

- Doctor-patient communication in Medicine and Psychotherapy
- Development and validation of instruments for the analysis of communication with mentally ill patients.
- Development and validation of training for health-care providers on communication skills.
- Analysis of patient’s expectations through focus groups methodology
- Human factor in clinical risk management
- Second victims of adverse events supporting programs

### Peer-reviewing and editorial activities

- Reviewer for: Patient Education and Counseling, Medical Education, Epidemiologia e Psichiatria Sociale, BMC Family and Practice.
- Invited Editor (Bensing J., Rimondini M., Visser A.) in the Special Issue:“Quality of Communication from the Patient Perspective.” Patient Education and Counseling (p. 287-420).
- Member of the Register of Expert Peer-Reviewers for Italian Scientific Evaluation (REPRISE)  
<https://www.researchitaly.it/en/research-evaluation/>

### Publications

Michela Rimondini complete list of publications and scientific contributions can be assessed at:  
<https://scholar.google.it/citations?user=OI8IrdIAAAAJ&hl=it&oi=ao>

	Scopus	Research Gate	Google Scholar
Total Number	34	41	54
Total Citations	680	849	1118
H-index	14	15	15

Selection of 5 full-text publications:

1. **Rimondini M.**, Del Piccolo L., Goss C., Mazzi M., Paccaloni M., Zimmermann M. (2006). Communication skills in psychiatry residents. How do they handle patient concerns? *Psychotherapy and Psychosomatics* 75,161-169. DOI:10.1017/S003329170999073  
I.F. 2004: 3.987
2. **Rimondini M.**, Del Piccolo L., Goss C, Mazzi M, Paccaloni M, Zimmermann C. (2009). The evaluation of training in patient-centred interviewing skills for psychiatric residents. *Psychological Medicine* 40, 467–476. DOI:10.1017/S0033291709990730  
I.F. 2008: 4.718
3. **Rimondini M.**,Mazzi M.; Deveugele M.; Bensing J. How do national cultures influence lay people's preferences toward doctors' style of communication? A comparison of 35 focus groups from an European cross national research. (2015) *BMC Public Health*, 15:1239  
DOI:10.1186/s12889-015-2559-7  
IF 2014: 2.26
4. Bensing J., **Rimondini M.** & Visser A. (2013). Quality of communication from the patient perspective [Special Issue]. *Patient Education and Counseling*, 90 3:287-290.  
DOI:10.1016/j.pec.2013.01.005  
I.F. 2012: 2.975
5. Mazzi M.; **Rimondini M.**; Deveugele M.; Zimmermann C.; Moretti F.; v. Vliet L.; Deledda G.; Fletcher I.; Bensing J.(2015). What do people appreciate in physicians' communication? An international study with focus groups using videotaped medical consultations. *Health Expectations*, 18, 5: 1215-26. DOI:10.1111/hex.12097  
I.F. 2014: 3.24.

#### Books:

1. **Rimondini M.** (2011). *Communication in Cognitive Behavioral Psychotherapy*. New York: Springer. ISBN 978-1-4419-6807-4.  
*23,757 chapters' downloads since eBook online publication (October 2010-April 2018)*
2. **Rimondini M.**, Pascu D., Zanollo G., Romano G. (2015). *Apprendere dagli errori. Un viaggio nella sicurezza del paziente attraverso storie di eventi avversi*. Il Pensiero Scientifico Editore, Roma. ISBN: 978-88-490-0521-9

#### Book chapters:

1. **Rimondini M.** *Gli homework nei problemi di aggressività (2004)*. In: *Homework: un'antologia di prescrizioni terapeutiche*. (ed. Baldini F.) Mc Graw-Hill, Milano. ISBN 9788838627842
2. **Rimondini M.** (2011) *Background theories and main systems of analysis of communication in cognitive-behavioral therapy* In: Rimondini M. (2011). *Communication in Cognitive Behavioral Psychotherapy*. New York: Springer. ISBN 978-1-4419-6807-4
3. **Rimondini M.**, Silvermann J.(2011). *Learner-centered interactive methods for improving communication skills*. In: Rimondini M. (2011). *Communication in Cognitive Behavioral Psychotherapy*. New York: Springer. ISBN 978-1-4419-6807-4
4. **Rimondini M.**, Moretti F. (2015). *Genesi, modulazione e impatto dell'evento avverso nella prospettiva psicologica* In:Rimondini M., Pascu D., Zanollo G., Romano G. (2015). *Apprendere dagli errori. Un viaggio nella sicurezza del paziente attraverso storie di eventi avversi*. Il Pensiero Scientifico Editore, Roma. ISBN: 978-88-490-0521-9
5. **Rimondini M.**, Moretti F. *L'umanizzazione delle cure e la medicina centrata sul paziente*. In Cordiano C., Bonin M., Tardivo S. *L' ospedale malato: Carenze e sprechi organizzativi e gestionali negli ospedali italiani*. Il Pensiero Scientifico Editore, Roma. *Under revision*
6. **Rimondini M.** *La comunicazione per la cura*. In Cordiano C., Bonin M., Tardivo S. *L' ospedale malato: Carenze e sprechi organizzativi e gestionali negli ospedali italiani*. Il Pensiero Scientifico Editore, Roma. *Under revision*
7. Zimmermann C., Del Piccolo L., Goss C., Deledda G., Mazzi MA., **Rimondini M.** (2013) *Training mental health providers in better communication with their patients*. Chapter 12, page 180-192. In: Thornicroft G., Ruggeri M., Goldberg D. (eds) *Improving Mental Health Care: The Global Challenge*. New York: John Wiley & Sons, Ltd., pp. 180-192. ISBN: 978-1-118-33797-4
8. **Rimondini M.** *The Vase of Flowers. A tale for preschool children on mothers' chemotherapy side effects*. In: Tarricone I, Riecher-Rössler A. *Health and Gender: Resilience and*

Vulnerability Factors for Women's Health in the Contemporary Society. New York: Springer  
*In press.*

### Conferences

Michela Rimondini has participated with oral presentations and posters to several International Conferences. A list of the Conferences abstracts published in Peer-reviewed journals can be assessed at:

[http://apps.webofknowledge.com/Search.do?product=UA&SID=F3a4gKRj6vHqrHfEE8t&search\\_mod e=GeneralSearch&prID=dc887ea7-82a7-415d-853b-0f00f81dda17](http://apps.webofknowledge.com/Search.do?product=UA&SID=F3a4gKRj6vHqrHfEE8t&search_mod e=GeneralSearch&prID=dc887ea7-82a7-415d-853b-0f00f81dda17)

Conferences organized as member of scientific committee:

1. Annual Workshop of the Verona Network on Sequence Analysis of the European Association of Communication in Healthcare. (2010 - present)
2. Xth ENMESH International Conference: "Recovery-Oriented Mental Health Services: Therapeutic, organisational and economic challenges" organizzata da European network for Mental Health Service Organization. Verona 3–5 October 2013.
3. 6th Annual Scientific Conference Of The European Association Of Psychosomatic Medicine · EAPM. Innovative and integrated approaches to promote mental and physical health. Verona 27-30 June 2018.

### CLINICAL ACTIVITY

- 2002 – present Consultation-liaison psychologist at the Hospital Trust of Verona, providing psychological support to medically ill inpatients and outpatients.
- 2004- present Formal trainer in continuing professional development courses for healthcare providers in communication skills and team building at Hospital Trust of Verona.
- 2005-present Clinical Supervision to residents in cognitive behavioral psychotherapy.
- Jan 2015 –Sept 2016 Manager of Quality Assurance (ISO 9001:2008) at the Unit of Psychosomatics and Clinical Psychology.
- Sept 2016 -present Manager of Quality Assurance (ISO 9001:2008) at the Unit of Clinical Psychology.

### PAST WORK EXPERIENCE

- March 2004-March 2006 Research Fellow in Clinical Psychology  
University of Verona
- March 2006-October 2018 Lecturer in Clinical Psychology  
University of Verona

### LANGUAGES

Mother tongue(s) Italian

Other language(s)

Replace with language

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
B2	B2	B2	B2	B2

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2 Proficient user  
[Common European Framework of Reference for Languages](#)

Verona, October 2018

