

May 2018

## Summary of Curriculum Vitae

### Dr. LIDIA DEL PICCOLO



**Address:** Department of Neurosciences, Biomedicine and Movement Sciences, University of Verona  
Section of Clinical Psychology  
Policlinico G.B. Rossi,  
Piazzale L.A. Scuro 10,  
37134 Verona, Italy

Telephone: +39-045-8124441  
Fax: +39-045-585871  
E-mail: [lidia.delpiccolo@univr.it](mailto:lidia.delpiccolo@univr.it)

**Position:** Full Professor of Clinical Psychology, University of Verona (*WHO Collaborating Centre for Research and Training in Mental Health and Service Evaluation*).

*Chief of the Unit of Clinical Psychology at Verona University Hospital*

**Titles:** Degree in Psychology, University of Padua, 1992.  
PhD in “Psychiatric and Psychological Sciences”, 1999  
Cognitive Behavioural Psychotherapist, 2009

### Publications

Dr Lidia Del Piccolo published so far **80** full papers and four chapters, two of which by invitation in international books. **61** full papers were published in international peer-reviewed journals.

**h-index** (ISI Web of Knowledge): **18**

**h-index** (Scopus): **16**

### Teaching

- Undergraduate lecture course “Medical Psychology” for 2nd year medical students at the Medical School of the University of Verona (3 CFU).
- Undergraduate lecture course “Medical Psychology” for 4<sup>th</sup> and 6<sup>th</sup> year medical students at the Medical School of the University of Verona (0.5 CFU).
- Lecture courses “Medical Psychology” for postgraduate students in Psychiatry, Neurology, Neuropsychiatric Sciences and Public health, University of Verona
- Undergraduate lecture course “Clinical Psychology” for students at the Psychiatric Rehabilitation School of the University of Verona (2 CFU).
- Undergraduate lecture course “Clinical Psychology” for students in language Rehabilitation Sciences at the University of Verona (6 CFU).
- Undergraduate lecture course “Clinical Psychology” for students in Nursing and Rehabilitation Sciences at the University of Verona (6 CFU).
- I and II level Master in Risk and Patient Security Management, University of Verona.
- Supervisor of PhD students at the Graduate School of Sciences Engineering Medicine of the university of Verona.
- “Summer Course for Ph.D students” organized by R-EACH – Vna, Switzerland, 4-9 September 2011, Gut Gremmelin, Germany 1–6 September 2013, London 4-8 September 2017.

### **Training courses (ECM)**

- Brief courses on Communication Skills for General Practitioners and health providers.

### **Main Research Interests**

- Anthropology and Social psychology (from 1990 to 1994), University of Padua.
- Neuropsychology and learning disabilities (from 1994 to 2000) – General Hospital “S. Maria delle Grazie”, Udine, Scientific Institute “Eugenio Medea”, Bosisio Parini and Neurological Institute “Besta” of Milan.
- Communication in Medicine:
  - Standardization of measures that evaluate doctor-patient communication during medical consultations.
  - Development and evaluation of training courses in communication skills for general medicine physicians, psychiatrists and other health professionals.
  - Development of instruments which describe and evaluate the information giving process and patient involvement in General Medicine and Psychiatry.
  - Methodological attention to qualitative and quantitative approaches to the study of doctor-patient interaction.
  - Psycho-physiology of doctor-patient communication.

### **Membership of Professional Bodies**

Leading member of the Special Interest Group (SIG) on Vr-CoDES system of the *European Association for Communication in Healthcare* (EACH)

Member of the *International College of Psychosomatic Medicine* (ICPM).

Member of the *Italian College of University Teachers and Researchers*.

Member of the *Italian Association of Psychology* (AIP)

### **Scientific Journals**

Member of the Editorial Board of *Patient Education and Counseling* (Elsevier)

Referee for:

*Patient Education and Counseling* (Elsevier) di cui è Editorial Board Member

*Epidemiology and Psychiatric Sciences* (EPS) (Cambridge University Press)

*European Journal of Psychiatry* (EJP)

*Psychotherapy and psychosomatics*

*Plos ONE*

*Psycho-oncology*

*Journal of Sleep Disorders and Management*

*Psicologia della Salute*

*Biological Psychology*

*Social Science & Medicine*

*European Journal of Oncology Nursing*

*European Journal of Cancer Care*

### **Congress organization**

Starting with February 2003 annual organization of the Verona workshop on sequence analysis and coordinator of the international group “Verona Network on Sequence Analysis” to set up new methods and procedures to analyse doctor patient interaction.

Member of the *scientific committee* of the *International Conference on Communication in Healthcare*, promoted by the European Association for Communication in Healthcare EACH

Member of the *scientific committee* of the *International Conference on Communication in Healthcare* (ICCH), promoted by the American Association for Communication in Healthcare AACH

**2008 Each: Jozien Bensing Research Award.**

**February 2016** *Invited as Expert at Institute for Medical Education, Medical Faculty, University Bern.*

**May 2017** *Invited as Visiting Professor at the Third Xiangya Hospital of Central South University (CSU), Changsha, Hunan, China.*

**July 2017** *Invited as Visiting Professor at Oslo University, Norway*

**Invited guest lecturers** have been given by professor Lidia Del Piccolo in many universities and cities in Italy and abroad.

## LIST OF PUBLICATIONS

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### A) ARTICOLI PUBBLICATI SU RIVISTE INTERNAZIONALI

1. Marialuisa Gandolfi \*, Valeria Donisi, Fabio Marchioretto, Simone Battista, Nicola Smania, Lidia Del Piccolo (2019). A prospective observational cohort study on pharmacological habitus, headache-related disability and psychological profile in patients with chronic migraine undergoing OnabotulinumtoxinA prophylactic treatment. *Toxins*. In press.

2. Alberto Gajofatto, Valeria Donisi, Isolde Martina Busch, Francesca Gobbin, Elena Butturini, Massimiliano Calabrese, Alessandra Carcereri de Prati, Paola Cesari, Lidia Del Piccolo, Massimo Donadelli, Paolo Fabene, Stefania Fochi, Macarena Gomez-Lira, Roberta Magliozzi, Giovanni Malerba, Raffaella Mariotti, Sofia Mariotto, Chiara Milanese, Maria Grazia Romanelli, Andrea Sbarbati, Federico Schena, Maria Angela Mazzi, Michela Rimondini. (2019) Biopsychosocial model of resilience in young adults with multiple sclerosis (BPS-ARMS): an observational study protocol exploring psychological reactions early after diagnosis. *BMJ Open* 2019;9:e030469. doi:10.1136/bmjopen-2019-030469

**IF 2018= 2.376**

3. Lidia Del Piccolo, Maria Angela Mazzi, Andrea Mascanzoni, Miriam Lonardi, Mariangela De Felice, Olivia Purnima Danzi, Chiara Buizza, Alberto Ghilardi, Alessandro Bottacini, Claudia Goss (2019). Factors related to the expression of emotions by early-stage breast cancer patients. *Patient Education and Counseling*. **IF 2018 = 2.821**

4. Miguel Barbosa, Lidia Del Piccolo, António Barbosa. (2019) Effectiveness of a brief training program in relational/communication skills for medical residents *Patient Education and Counseling*, 102(6), pp. 1104-1110.

**IF 2018 =  
2.821**

5. Nardelli, M., Greco, A., Danzi, O.P., Perlino, C., Tedeschi, F., Scilingo, E.P., Del Piccolo, L., Valenza, G. (2019) Cardiovascular assessment of supportive doctor-patient communication using multi-scale and multi-lag analysis of heartbeat dynamics. *Medical & Biological Engineering & Computing*, 57:123–134  
<https://doi.org/10.1007/s11517-018-1869-1>

**IF 2017 = 1.971**

6. Danzi, O.P., Perlino, C., Tedeschi, F., Nardelli, M., Greco, A., Scilingo, E.P., Valenza, G., Del Piccolo, L. (2018) Affective communication during bad news consultation. Effect on analogue patients' heart rate variability and recall. *Patient Education and Counseling* 101(11), pp. 1892-1899

**IF 2017 = 2.785**

7. Del Piccolo L., Finset A. (2018) Patients' autonomic activation during clinical interaction: A review of empirical studies. *Patient Education and Counseling*, 101(2):195-208  
**IF 2016 = 2.429**
  
8. Nardelli M., Del Piccolo L., Danzi O.P., Perlini C., Tedeschi F., Greco A., Scilingo E.P., Valenza G. Characterization of doctor-patient communication using heartbeat nonlinear dynamics: A preliminary study using Lagged Poincaré Plots. (2017) *Proceedings of the Annual International Conference of the IEEE Engineering in Medicine and Biology Society, EMBS 8037604*, pp. 3473-3476.
  
9. Del Piccolo L. (2017) VR-CoDES and patient-centeredness. The intersection points between a measure and a concept. *Patient Education and Counseling* 100(11): 2135-2137.  
**IF 2016 = 2.429**
  
10. Del Piccolo L., Finset, A., Mellblom, A.V., Figueiredo-Braga, M., Korsvold, L., Zhou, Y., Zimmermann, C., Humphris, G. (2017) Verona Coding Definitions of Emotional Sequences (VR-CoDES): Conceptual framework and future directions. *Patient Education and Counseling* 100 (12), 2303–2311.  
**IF 2016 = 2.429**
  
11. Vijfhuizen M., Bok H., S.M., Matthew S.M., Del Piccolo L., McArthur M. (2017) Analysing how negative emotions emerge and are addressed in veterinary consultations, using the Verona coding definitions of emotional sequences (VR-CoDES). *Patient Education and Counseling* 100, 4, 682-689  
**IF 2016 = 2.429**
  
12. Del Piccolo L., Pietrolongo E., Radice D., Tortorella C., Confalonieri P., Pugliatti M., Lugaresi A., Giordano A., Heesen C., Solari A., on behalf of the AutoMS project\* (2015) Patient expression of emotions and neurologist responses in first multiple sclerosis consultations. PLOS ONE 10,1-12.  
**IF 2015 = 3.057**
  
13. Del Piccolo L., Danzi O., Fattori N., Mazzi M.A., Goss C. (2014) How psychiatrist's communication skills and patient's diagnosis affect emotions disclosure during first diagnostic consultations. *Patient Education and Counseling* 96, 151–158.  
**IF 2014 = 2.199**
  
14. Del Piccolo L., Goss C., Bottacini A., Rigoni V., Mazzi M.A., Deledda G., Ballarin M., Molino A., Fiorio E., Zimmermann C. (2014) Asking questions during breast cancer consultations: Does being alone or being accompanied make a difference? *European Journal of Oncology Nursing* 18, 299-304.  
**IF 2014 = 1.426**
  
15. Goss C., Ghilardi A., Deledda G., Buizza C., Bottacini A., Del Piccolo L., Rimondini M., Chiodera F., Mazzi M.A., Ballarin M., Bighelli I., Strepparava M.G., Molino A.M., Fiorio E., Nortilli R., Caliolo C., Zuliani S., Auriemma A., Maspero F., Simoncini E.L., Ragni F., Brown R., Zimmermann C. (2013) INvolvement of breast CAncer patients during oncological consultations: a multicentre randomised

controlled trial—the INCA study protocol *BMJ Open* 3;3:e002266 doi:10.1136/bmjopen-2012-002266

**IF 2011 = 2.369**

16. Del Piccolo L, Goss C. (2012). People-centred care: new research needs and methods in doctor–patient communication. Challenges in mental health. Editorial. *Epidemiology and Psychiatric Sciences*, 21: 145–149.

**IF 2011 = 3.160**

17. Del Piccolo L, Finset A. (2012) Assessment of nonverbal communication in clinical encounters: many methodological approaches, but no gold standard. Editorial. *Patient Education and Counseling*, 86, 3: 279-80.

**IF 2011 = 2.305**

18. Del Piccolo L, Mazzi M.A., Goss C., Rimondini M., Zimmermann C. (2012). How emotions emerge and are dealt with in first diagnostic consultations in psychiatry. *Patient Education and Counseling*, 88, 1: 29–35.

**IF 2011 = 2.305**

19. Del Piccolo L, de Haes H., Heaven C., Jansen J., Verheul W., Bensing J., Bergvik S., Deveugele M., Eide H., Fletcher I., Goss C., Humphris G., Kim Y.M., Langewitz W., Mazzi M.A., Mjaaland T., Moretti F., Nübling M., Rimondini M., Salmon P, Sibbern T, Skre I, van Dulmen S, Wissow L, Young B, Zandbelt L, Zimmermann C, Finset A (2011) Development of the Verona coding definitions of emotional sequences to code health providers' responses (VR-CoDES-P) to patient cues and concerns. *Patient Education and Counseling*, 82, 149–155.

**IF 2011 = 2.305**

20. Zimmermann C., Del Piccolo L, Bensing J, Bergvik S, De Haes H, Eide H, Fletcher I, Goss C, Heaven C, Humphris G, Kim YM, Langewitz W, Meeuwesen L, Nuebling M, Rimondini M, Salmon P, van Dulmen S, Wissow L, Zandbelt L, Finset A (2011) Coding Patient Cues And Concerns In Medical Consultations: The Verona Coding Definitions Of Emotional Sequences (VR-CoDES). *Patient Education and Counseling*, 82, 141–148.

**IF 2011 = 2.305**

21. Rimondini M., Del Piccolo L, Goss C., Mazzi M., Paccaloni M., Zimmermann C. (2009). The evaluation of training in patient-centred interviewing skills for psychiatric residents. *Psychological Medicine* 40, 467–476.

**IF 2008 = 5.200**

22. Del Piccolo L, Mazzi M.A., Scardoni S., Gobbi M., Zimmermann C. (2008) A theory based proposal to evaluate Patient-Centred Communication in medical consultations: the Verona Patient-centred Communication Evaluation scale (VR-COPE). *Health Education*, 108, 355-372.

23. Goss C., Moretti F., Mazzi M.A., Del Piccolo L., Rimondini M., Zimmermann C. (2008). Involving patients in decisions during psychiatric consultations. *The British Journal of Psychiatry*, 193: 416-421.  
**IF 2008 = 5.077**
24. Goss C., Fontanesi S., Mazzi M.A., Del Piccolo L., Rimondini M. (2007). The assessment of patient involvement across consultation. The Italian version of the Option Scale. *Epidemiology and Psychiatric Sciences*, 16, 339-349.  
**I.F. 1 2007: 2.900**
25. Del Piccolo L. Mazzi M.A., Dunn G., Sandri M. & Zimmermann C., (2007) Sequence analysis in multilevel models. A study on different sources of patient cues in medical consultations. *Social Science and Medicine* 65, 2357–2370.  
**I.F. 2007: 2.453**
26. Goss C., Fontanesi S., Mazzi M.A., Del Piccolo L., Rimondini M. Elwin G & Zimmermann C. (2007). Shared decision making: the reliability of the OPTION scale in Italy. *Patient Education and Counseling*, 66, 296-302.  
**I.F. 2007: 1.792**
27. Zimmermann C., Del Piccolo L. & Finset A. (2007) Cues and concerns by patients in medical consultations. A literature review. *Psychological Bulletin*, 133, 438-463.  
**IF 2007 = 10.905**
28. Del Piccolo L., Goss C. & Bergvik S. (2006). The fourth meeting of the Verona Network on Sequence Analysis. "Consensus finding on the appropriateness of provider responses to patient cues and concerns. *Patient Education and Counseling*, 61, 473-475.  
**I.F. 2007: 1.778**
29. Rimondini M., Del Piccolo L., Goss C., Mazzi M., Paccaloni M., Zimmermann C.(2006) Communication skills in psychiatry residents. How do they handle patient concerns? *Psychotherapy and Psychosomatics*, 75,161-169.  
**IF 2006 = 4.333**
30. Del Piccolo L., Goss C. & Zimmermann C. (2005). The third meeting of the Verona Network on Sequence Analysis. Finding common grounds in defining patient cues and concerns and the appropriateness of provider responses. *Patient Education and Counseling*, 57, 241-244.  
**I.F. 2005: 1.356**
31. Del Piccolo L., Mead N., Gask L., Mazzi M.A., Goss C., Rimondini M. & Zimmermann C. (2005). The English version of the Verona Medical Interview Classification System (VR-MICS): an assessment of its reliability and a comparative cross-cultural test of its validity. *Patient Education and Counseling*, 58, 252-264.  
**I.F. 2005: 1.356**

32. Goss C., Mazzi M.A., Del Piccolo L., Rimondini M. & Zimmermann C. (2005). Information-giving sequences in general practice consultations. *Journal of Evaluation in Clinical Practice*, 11, 339-349.  
**IF 2005: 1.120**
33. Rimondini M., Del Piccolo L., Goss C., Mazzi M.A. Paccaloni M. & Zimmermann C. (2004). The handling of patient cues and expressed emotions in psychiatric interviews after a communication skills training. *Patient Education and Counseling*, 55, 311-12.  
**I.F. 2004: 1.678**
34. Del Piccolo L., Putnam S.M., Mazzi M.A. & Zimmermann C. (2004). The biopsychosocial domains and the functions of the medical interview in primary care: construct validity of the Verona Medical Interview Classification System. *Patient Education and Counseling*, 53, 47-56.  
**I.F. 2004: 1.678**
35. Saltini A., Mazzi M., Del Piccolo L. & Zimmermann C. (2004). Decisional strategies for the attribution of emotional distress in primary care. *Psychological Medicine*, 34, 1-11.  
**I.F. 2004: 2.943**
36. Del Piccolo L., Mazzi M., Saltini A. & Zimmermann C. (2002) Inter and intra individual variations in physicians' verbal behaviour during primary care consultations. *Social Science and Medicine*, 55, 1871-1885.  
**IF 2002 =1.931**
37. Del Piccolo L., Saltini A., Zimmermann C. & Dunn G. (2000). Differences in verbal behaviours of patients with and without emotional distress during primary care consultations. *Psychological Medicine*, 30, 629-643.  
**I.F. 2000: 3.412**
38. Turconi A.C., Benti R., Castelli E., Pochintesta S., Felisari G., Comi G., Gagliardi C., Del Piccolo & Bresolin N. (1999). Focal cognitive impairment in mitochondrial encephalomyopathies: a neuropsychological and neuroimaging study. *Journal of the Neurological Sciences*, 170, 57-63.  
**IF 1999: 1.685**
39. Del Piccolo L., Saltini A., Zimmermann C. (1998). Which patients talk about stressful life events and social problems to the General Practitioner? *Psychological Medicine*, 28, 1289-1299.  
**I.F. 1998: 3.124**

#### B) LAVORI E RASSEGNE PUBBLICATI/E SU VOLUMI E MONOGRAFIE INTERNAZIONALI

40. Zimmermann C., Del Piccolo L., Goss C., Deledda G., Mazzi MA., Rimondini M. (2013) Training mental health providers in better communication with their patients. In: Thornicroft G., Ruggeri M.,



Goldberg D. (eds) *Improving Mental Health Care: The Global Challenge*. New York: John Wiley & Sons, Ltd., pp. 180-192.

41. Finset and L. Del Piccolo L. (2011) *Nonverbal Communication in Clinical Contexts*. In (M. Rimondini Editor) *Communication in Cognitive Behavioral Therapy*, Springer Science Business Media, Llc, pp.107-128.

#### C) ARTICOLI PUBBLICATI SU RIVISTE NAZIONALI INDICIZZATE

42. Comincini V, Del Piccolo L. (2013) Il ruolo della musicoterapia nel recupero del deficit uditivo. Un'indagine tra i professionisti che lavorano con bambini sordi e tra i fruitori. *Recenti Progressi in Medicina*, 103: 59-62.
43. Del Piccolo L. (2011) Il processo informativo ai familiari di pazienti ricoverati in terapia intensiva: situazioni critiche e suggerimenti. *Recenti Progressi in Medicina*, 102, 246-252.
44. Del Piccolo L. (2007) La comunicazione di tumore al paziente e ai familiari: linee guida. *Recenti Progressi in Medicina*, 98, 271-278.
45. Goss C., Fontanesi S., Mazzi M.A., Del Piccolo L., Rimondini M. (2007) Valutare il grado di coinvolgimento del paziente durante una visita: la versione italiana dello strumento OPTION. *Epidemiologia e Psichiatria Sociale*, 16: 339-349.
46. Moretti F., Goss C. & Del Piccolo L. (2004). Strategie comunicative per motivare i pazienti a seguire i consigli del medico. *Recenti Progressi in Medicina*, 2, 61-66.
47. Fara D., Seassaro U., Sorrentino AM., Cattaneo MC., Del Piccolo L., Molteni M. (2003). Fratelli sani di bambini disabili: stili di funzionamento familiare e possibili indicatori di rischio di evoluzione psicopatologica, *Terapia familiare*, 73, 35-56.
48. Mazzi M.A., Del Piccolo L., Zimmermann C. (2003). Event-based categorical sequential analyses of the medical interview: a review. *Epidemiologia e Psichiatria Sociale (EPS)*, 12, 81-85.
49. Goss C. & Del Piccolo L. (2003). Informare il malato. Strategie comunicative. *Recenti Progressi in Medicina*, 94, 353-360.
50. Zimmermann C., Del Piccolo L., Mazzi M.A. (2003). Patient cues and medical interviewing in general practice: examples of the application of sequence analysis. *Epidemiologia e Psichiatria Sociale (EPS)*, 12, 115-123.
51. Rimondini M. & Del Piccolo L. (2002). L'approccio centrato sul paziente: dalla medicina generale alla psichiatria. *Epidemiologia e Psichiatria Sociale (EPS)*, 11, 232-236.

52. Del Piccolo L., Gangemi M. (2001). Colorare di caldo la parola salutare. *Occhio Clinico Pediatria*, 3, 19-20.
53. Del Piccolo L. (2000). La presentazione di problemi psico-sociali durante la consultazione in medicina generale. *Epidemiologia e Psichiatria Sociale (EPS)*, 9, 257-271.
54. Saltini A. & Del Piccolo L. (2000). L'intervista medica in medicina generale. *Recenti Progressi in Medicina*, 1, 38-42.
55. Zimmermann C., Del Piccolo L., Saltini A. (1999). Insegnare l'approccio biopsicosociale nella conduzione dell'intervista medica prima di insegnare a riconoscere i disturbi emotivi. *Epidemiologia e Psichiatria Sociale (EPS)*, 8, 71-78.
56. Del Piccolo L., Bepensanti G., Bonini P., Cellerino P., Saltini A. & Zimmermann C. (1999). Il Verona-Medical Interview Classification System/Patient (VR-MICS/P). Presentazione dello strumento e studio di attendibilità. *Epidemiologia e Psichiatria Sociale (EPS)*, 8, 56-67.
57. Del Piccolo L. (1999). La conduzione dell'intervista medica secondo l'approccio "centrato sul paziente". *Prospettive Mediche*, 34, 19-21.
58. Del Piccolo L., Bonini P., Saltini A. & Zimmermann C. (1999). Parole come immagini per dirigere il colloquio. *Occhio Clinico*, 9, 13-15.
59. Saltini A., Cappellari D., Cellerino P., Del Piccolo L., Zimmermann C. (1998). Uno strumento per la valutazione dell'intervista medica nel contesto della medicina generale: il VR-MICS/D (Verona-Medical Interview Classification System/Doctor). *Epidemiologia e Psichiatria Sociale (EPS)*, 3, 210-223.
60. Del Piccolo L. (1998). Doctor-Patient Interaction: a Comparison Between Analysis Systems. *Epidemiologia e Psichiatria Sociale (EPS)*, 1, 52-67.
61. Del Piccolo L. (1998). Utilizzo della versione italiana della CBCL: prospettive e problemi metodologici. *Saggi*, 2, 108-110.
62. Del Piccolo L., Moioli R., Contarello A. (1996). Specchio o invenzione? Uomini e donne nella pubblicità di un settimanale italiano. *Ricerche di Psicologia*, 2, 135-168.
63. Del Piccolo L., Borgatti R., Gruppo PM (1996). Analisi epidemiologica delle difficoltà di calcolo al termine del primo ciclo della scuola elementare. *Saggi*, 2, 91-104.

#### D) ARTICOLI PUBBLICATI SU RIVISTE NAZIONALI

64. Zimmermann C., Del Piccolo L. (2001). Valutazione dello stile comunicativo dei medici di Medicina Generale. Confronto cross-nazionale mediante un nuovo strumento, il VR-MICS in Progetto Nazionale

Salute Mentale. Rapporto Conclusivo, a cura di P. Morosini, G. de Girolamo, A. Picardi & F. Di Fabio, Roma, *Istituto Superiore di Sanità*, pp. 63-68.

65. Tagliavini G., Del Piccolo L., Saltini A. & Zimmermann C. (2000). Tecniche comunicative e rapporto medico-paziente: il problema della soddisfazione. *L'Ospedale Maggiore*, 94, 262-268.
66. Del Piccolo L., Robusto E., Cristante F. (1994). "QUARTILI", un Programma Automatico per il Test dei Quartili. Applicazioni con misure psicologiche. *Strumenti di Analisi degli item* (a cura di F. Cristante). Ed. PM, Padova, 1, 63-88.
67. Del Piccolo L. (1992). Il cambiamento e la sua descrizione... Come vi si introduce la spiegazione? *Il puzzle dello sviluppo*. (a cura di G. Di Stefano). Ed. Dipartimento di Psicologia dello Sviluppo e della Socializzazione. Facoltà di Psicologia di Padova. Report N. 55, 60-67.

#### E) MONOGRAFIE

68. Del Piccolo L. *Competenze per comunicare con i pazienti*. Piccin Nuova Libreria S.P.A., 2015

#### F) LAVORI E RASSEGNE PUBBLICATI/E SU VOLUMI E MONOGRAFIE NAZIONALI

L. Del Piccolo (2012) *Aspetti impliciti e comunicazione non verbale nella relazione con la persona anziana*. In *Comunicare con l'anziano* (a cura di C. Cristini, C. Cipolli, A. Porro e M.C. Bianchi). Franco Angeli edizioni, pp 49-70. DOI: 10.3280/RIP2012-002011.

#### G) MANUALI REPERIBILI SU SITI INTERNAZIONALI

Del Piccolo L., Finset A. & Zimmermann C. (2008). *VR-CoDES. Consensus definition of Cues and Concerns in Medical Consultations*. EACH. <https://www.each.eu/sigs/verona-coding-system/>

Del Piccolo L., de Haes H., Heaven C., Jansen J., Verheul W. & Finset A. (2008). *VR-CoDES. Coding of Health Provider Talk Related to Cues and Concerns*. EACH. <https://www.each.eu/sigs/verona-coding-system/>

Del Piccolo L. & Zimmermann C. (2008). *VR-CoDES Consensus definition of Cues and Concerns in Medical Consultations. Coding exercises and consultation transcripts*. EACH. <https://www.each.eu/sigs/verona-coding-system/>

Del Piccolo L. & Mazzi M. (2009). *VR-CoDES Rationale for dividing a consultation into units of analysis*. EACH. <https://www.each.eu/sigs/verona-coding-system/>

Tutti i manuali sopra elencati sono reperibili sul sito <https://www.each.eu/sigs/verona-coding-system/> in lingua inglese, italiana, portoghese e cinese. È in corso la traduzione e adattamento in lingua tedesca.

#### H) MANUALI DI SISTEMI DI CODIFICA

Del Piccolo L., Saltini A., Cellerino P. & Zimmermann C. (1999). *VR-MICS/P. Verona Medical Interview Classification System – Patient. Classificazione degli interventi del Paziente durante l'intervista medica* (versione in lingua italiana e inglese). Dipartimento di Medicina e Sanità Pubblica, Università di Verona

Del Piccolo L., Saltini A., Cellerino P. & Zimmermann C. (1999). *VR-MICS. Verona Medical Interview Classification System. Preparazione dell'intervista e divisione in unità* (versione in lingua italiana e inglese). Dipartimento di Medicina e Sanità Pubblica, Università di Verona

Del Piccolo L., Saltini A., Cellerino P. & Zimmermann C. (1999). *VR-MICS. Verona Medical Interview Classification System. Esercizi* (versione in lingua italiana e inglese). Dipartimento di Medicina e Sanità Pubblica, Università di Verona

Saltini A., Del Piccolo L., Cellerino P. & Zimmermann C. (1999). *VR-MICS/D. Verona Medical Interview Classification System – Doctor. Classificazione degli interventi del Medico durante l'intervista medica* (versione in lingua italiana e inglese). Dipartimento di Medicina e Sanità Pubblica, Università di Verona

Rimondini M., Del Piccolo L., Goss C., Tagliavini G., Zimmermann C. (2002). *VR-COPSYT. Verona Communication in Psychiatry Training. Manuale per formatori*. Dipartimento di Medicina e Sanità Pubblica, Università di Verona

Verona, 5<sup>th</sup> September 2019

